Dear Professor Thomas Tran,

September 5, 2012

Professor Thomas Tran  
University of Ottawa

Dear Mr. Tran:

I am submitting to you the report, due September 7, 2012, that was requested for the end of my first work term. The report is entitled IBM Cognos 8 Business Intelligence. The purpose of the report is to explain what I have learned during my work term as a Designer/Developer at the Canada Revenue Agency, employed by and under the supervision of Cindy Grant. Prior to this work term, I had completed academic term 1B at the University of Ottawa. The content of this report concentrates on the aspects of the IBM Cognos 3 Business Intelligence software. I would like to thank Michael Feurer for his help with teaching me everything I know about Cognos, and I hereby confirm that the report is my own work. If you should have any questions concerning my work term or my report please feel free to contact me at 613-793-7080.

Sincerely,

Samira El-Rayyes  
2nd year SEG

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